

# Sunways Portal APP Basic Introduction



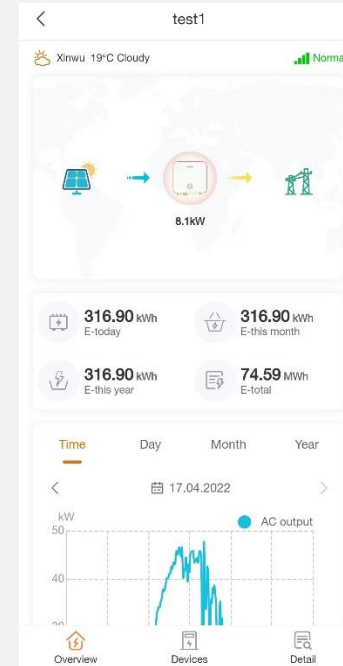
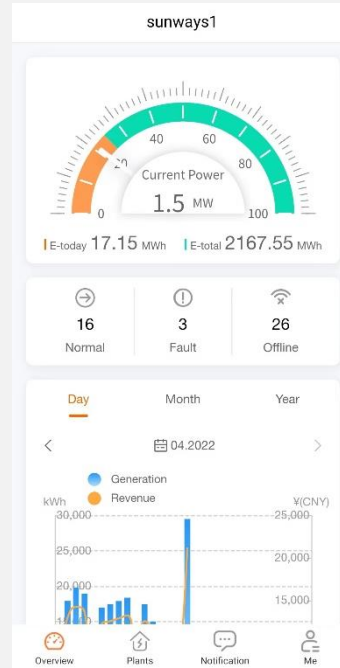
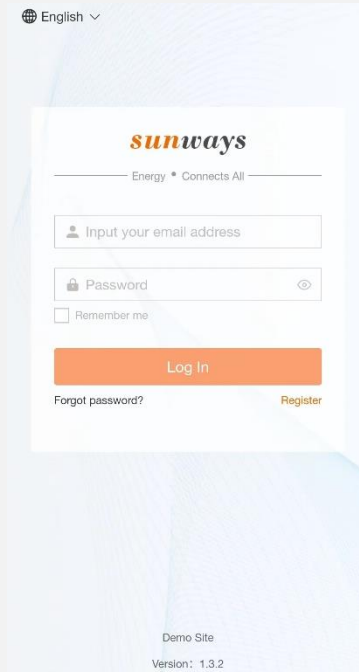
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- 03 I am a Distributor
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## Overview

# Overview



Sunways Portal APP is a mobile application used to manage PV plants. The app allows you to create PV plants, manage devices, view energy data, set parameters and perform routine maintenance. It is a convenient platform for maintenance

# Downloading and Installing the App

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Method 1: Access <https://www.sunways-portal.com/download/download.html> using the mobile phone browser and download the latest installation package

Method 2: Search for Sunways Portal in Apple Store to download and install the app

Method 3: Scan the QR code to download and install the app.

**Note: Mobile phone operating system: Android 8, IOS 9 or later**

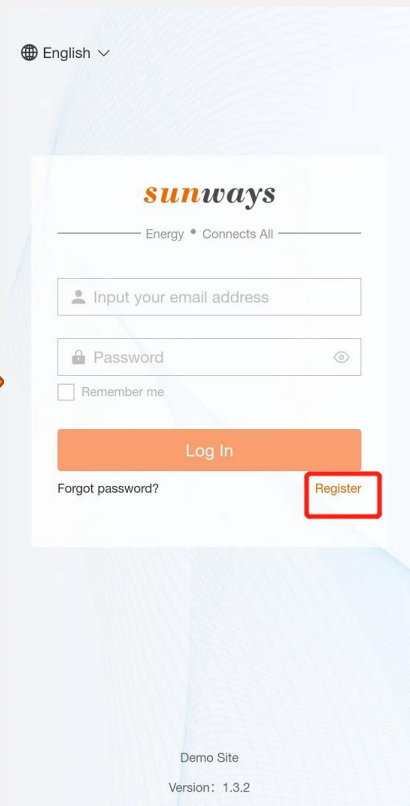


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**I am an Owner**

# Registration

If you do not have an account, go to register



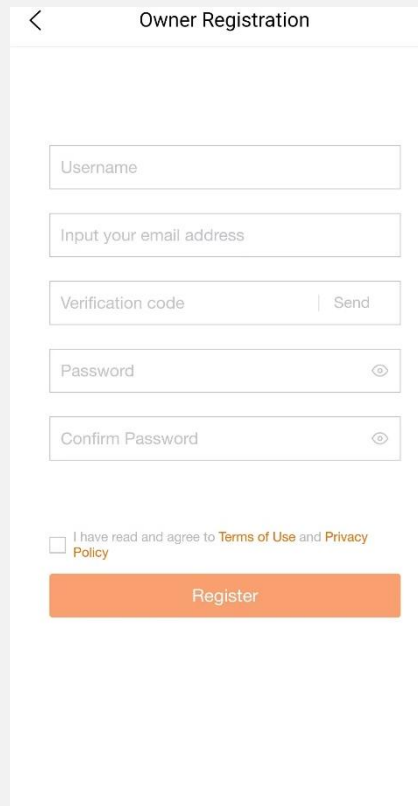
English ▾

**sunways**  
Energy • Connects All

Remember me

[Forgot password?](#)

Demo Site  
Version: 1.3.2



Owner Registration

I have read and agree to [Terms of Use](#) and [Privacy Policy](#)

Note 

Only owner account can be registered via APP. For distributor account, please contact your superior distributor or Sunways

If you already have  
an account, Log in

English ▾

**sunways**  
Energy • Connects All

Remember me









**Log In**




[Forgot password?](#) [Register](#)

Demo Site  
Version: 1.3.2

### Plants

🔍 Plants/SN

	<b>测试电站-000</b>	
	E-today Current Power	-- kWh -- kW
	<b>测试电站-001</b>	
	E-today Current Power	-- kWh -- kW
	<b>测试电站-003</b>	
	E-today Current Power	-- kWh -- kW
	<b>test plant</b>	
	E-today Current Power	117.7 kWh 46.877 kW

 Plants  Notification  Me

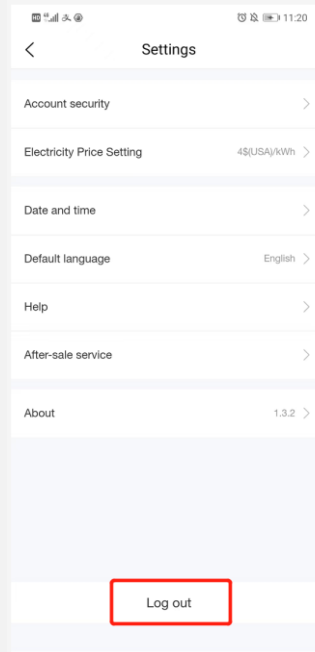
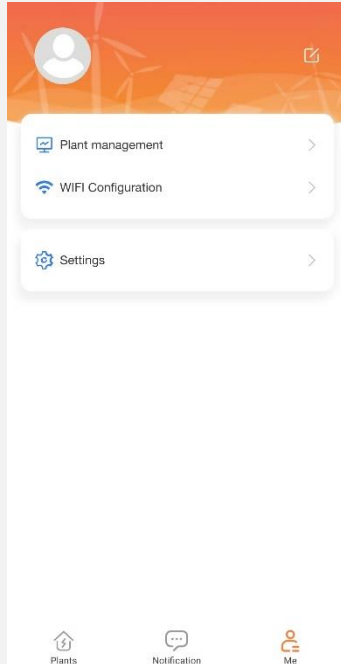


# Log Out

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap[Settings]

Step 3: Tap [Log out]

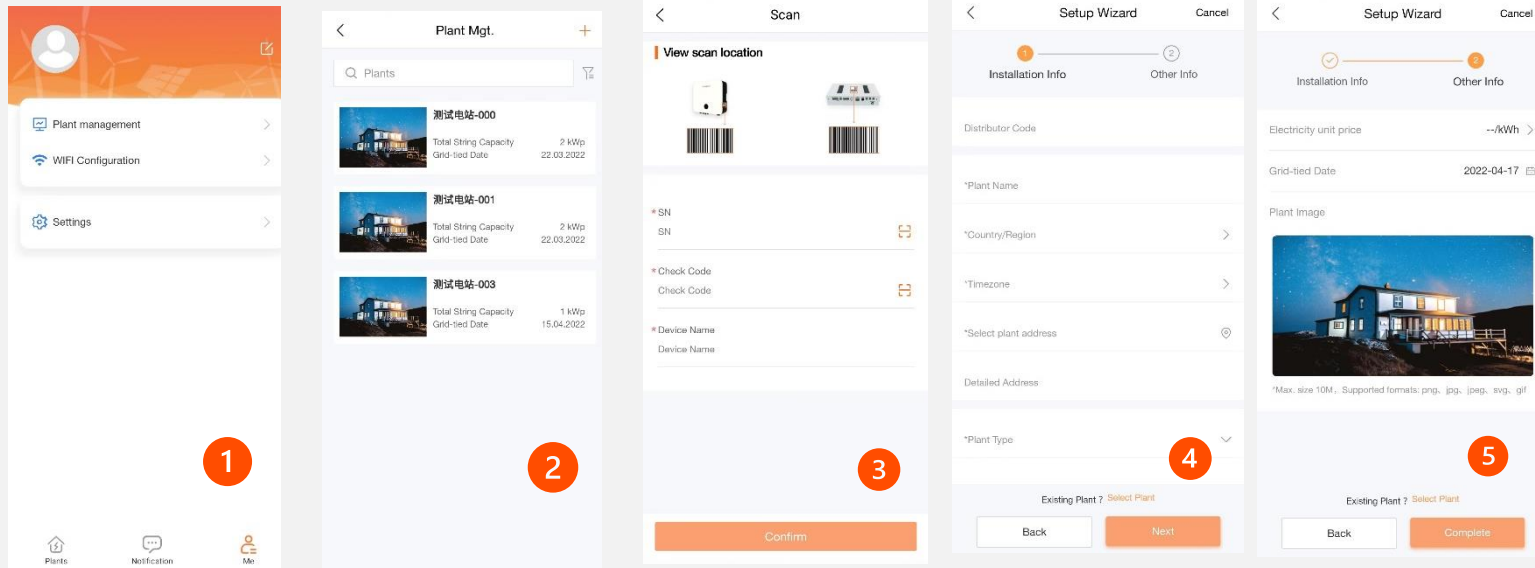


# Create a Plant

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap [Plant management] , enter the page and click 「+」 in the upper-right corner

Step 3: Enter the PV plant information as required, including [Device Scanning]-[Installation Info]-[Other Info] After completed, tap[Complete], end.

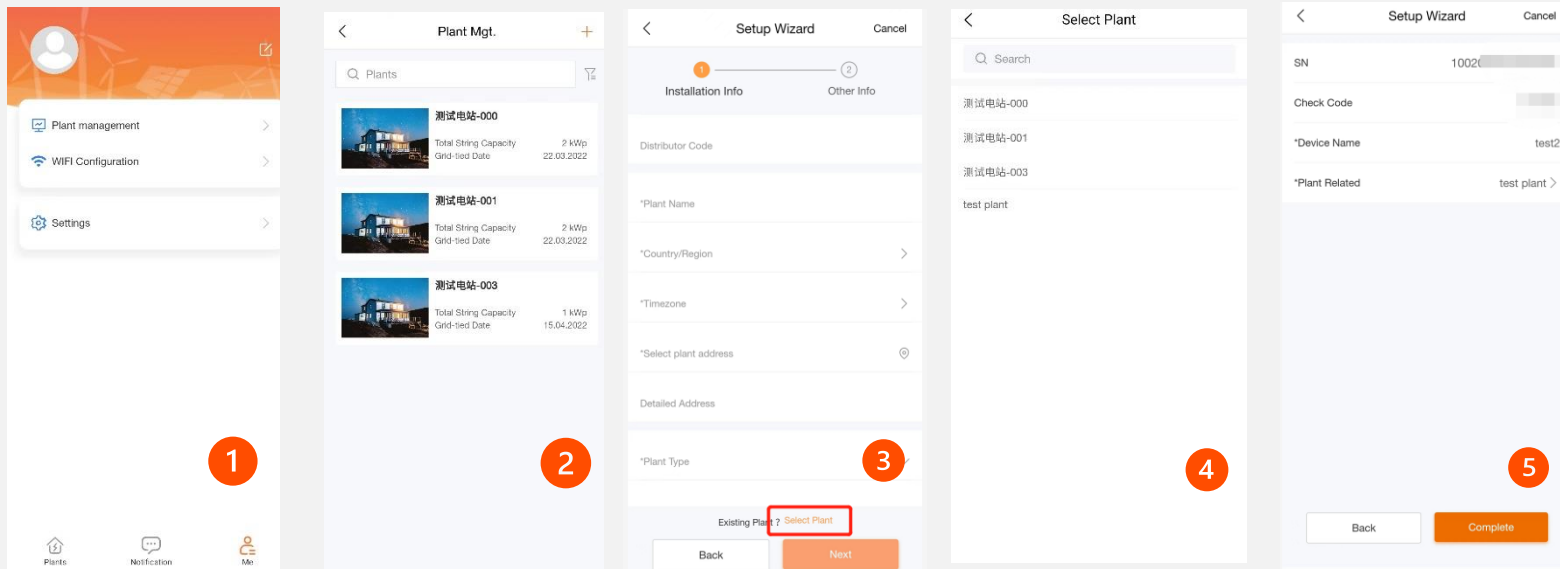


Precondition: You already have created PV plant on monitoring. If not, please operate as last page(Create a Plant).

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap [Plant management] , enter the page and click 「+」 in the upper-right corner

Step 3: Enter the device information as required, tap[Select plant] down the page, choose the right related plant, complete.

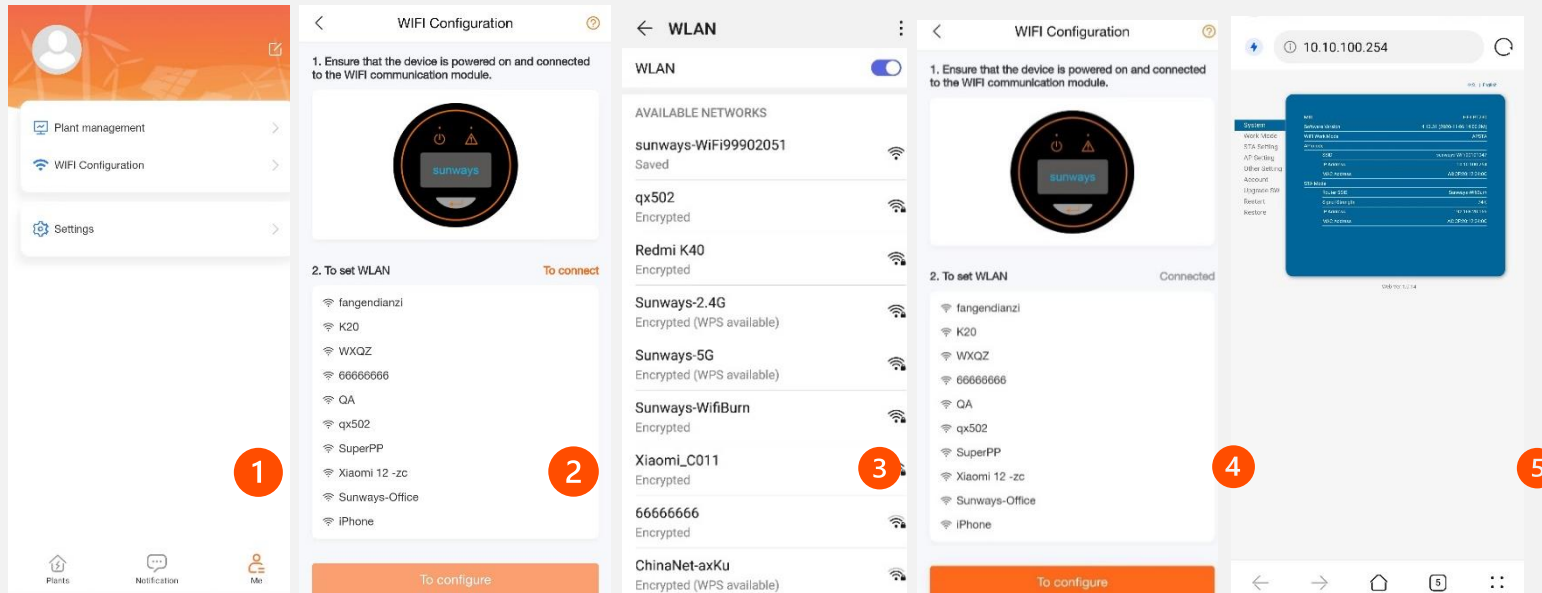


# WIFI Configuration

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap [WIFI Configuration.], enter the page and click [To Connect], connect the hotspot of inverter, go back to the APP and tap [To configure]

Step3: page will automatically go to 10.10.100.254, both username and password are admin. After login, the setting page will show. Refer to the WIFI Module User Manual for more guidance.



[WIFI Module User Manual](#)

# Settings

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap[Settings]

Step 3: Account security: change your email address and login password

Electricity price setting: set the electricity unit price and currency

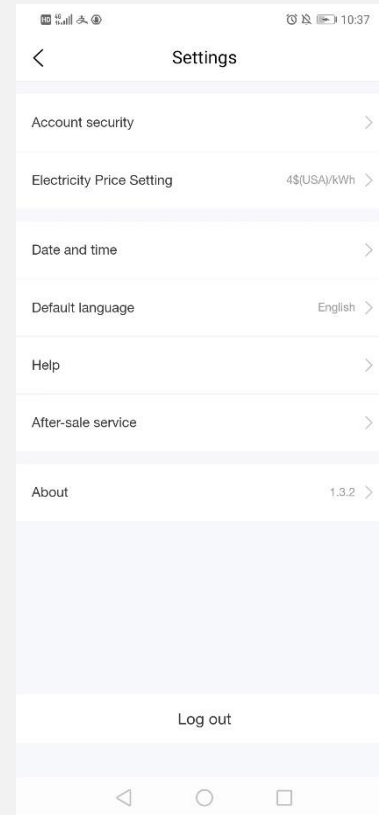
Date and time: change the date format

Default language: change the displayed language

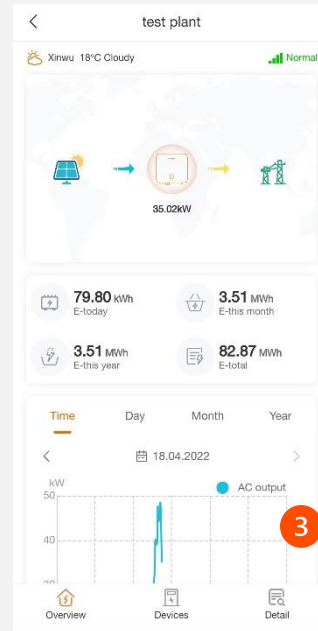
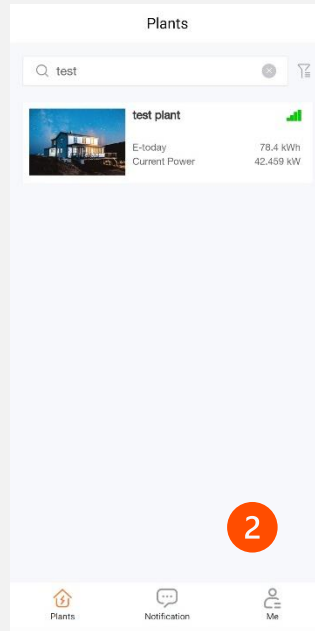
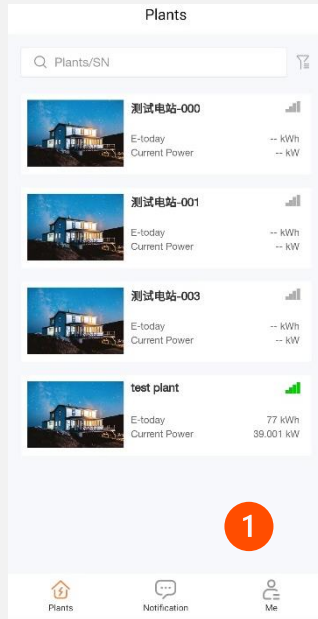
Help: frequent asked questions

After-sale service: contact method of after-sale service worldwide

About: the software version of the APP, terms of use, privacy policy, official website and check for update.

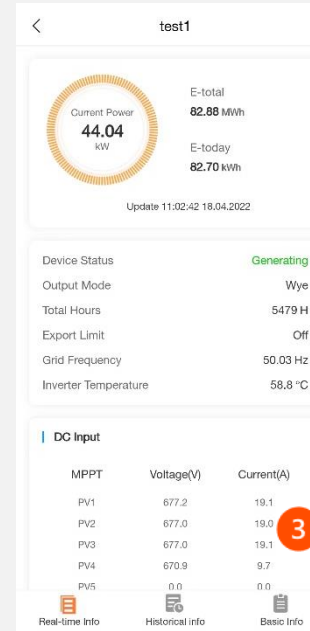
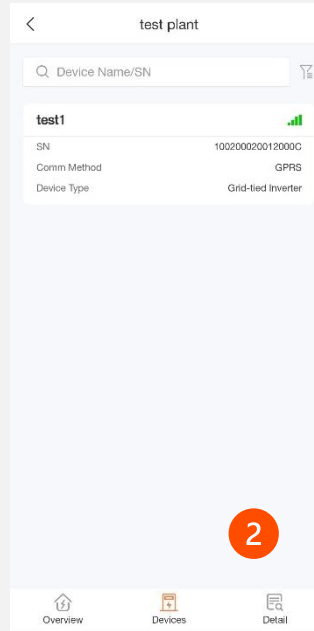
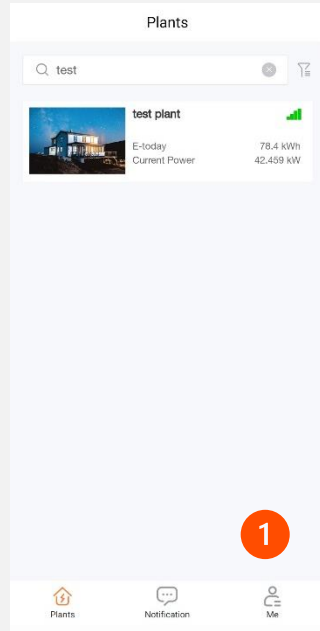


Log in to [Plants] screen, filter the PV plants to be displayed, tap [Plant Name] to view the plant details.



# View Device

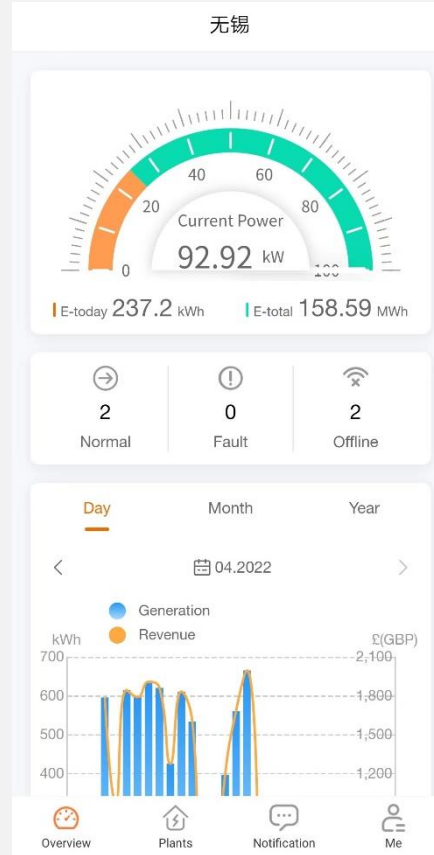
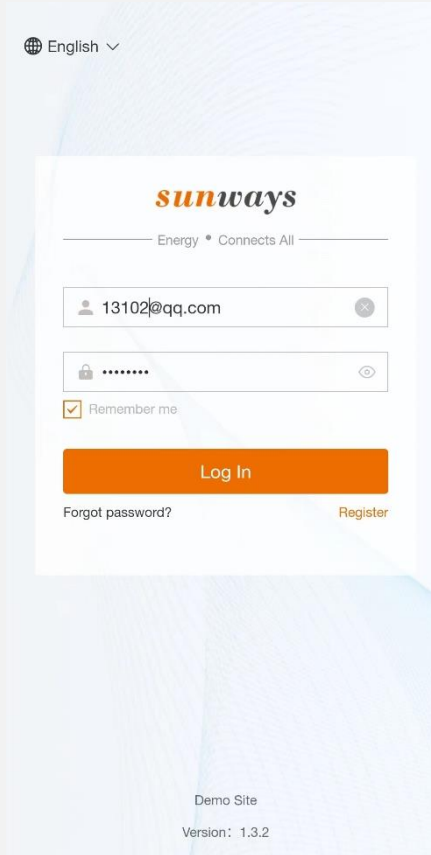
Log in to overview screen, tap [Plants], tap [Devices], you can see real-time information, historical information and basic information of device



/03

# I am a Distributor





## Note

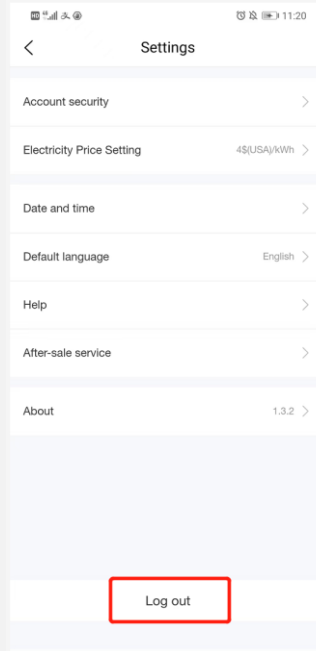
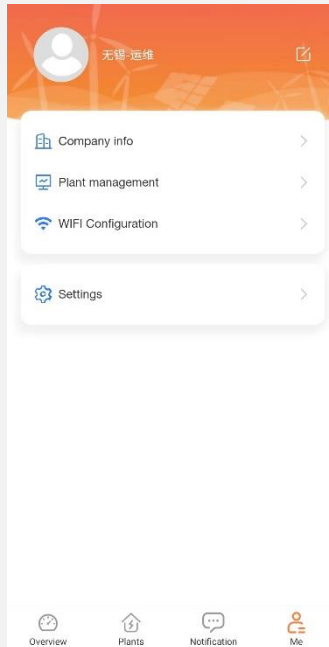
Only owner account can be registered via APP. If you don't have an account yet, please contact your superior distributor or Sunways

# Log Out

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap[Settings]

Step 3: Tap [Log out]

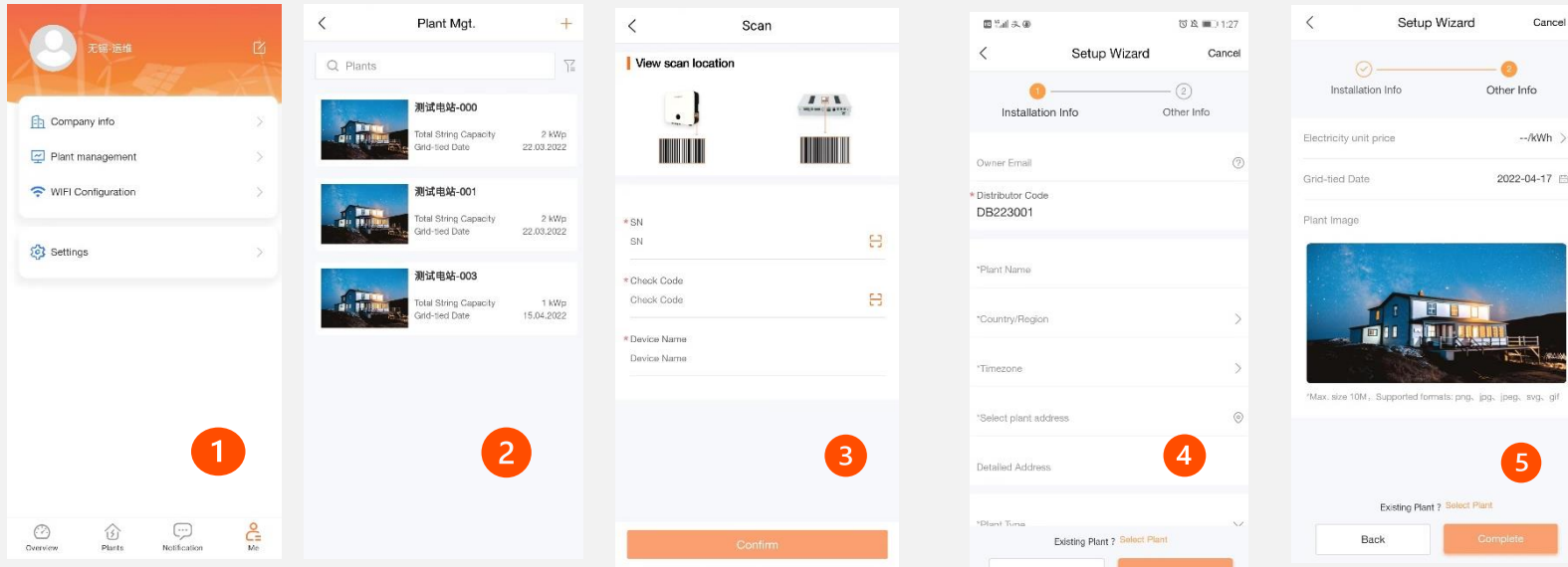


# Create a Plant

Step 1: Log in to the overview screen, tap [Me]

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Step 3: Enter the PV plant information as required, including [Device Scanning]-[Installation Info]-[Other Info] After completed, tap[Complete], end.



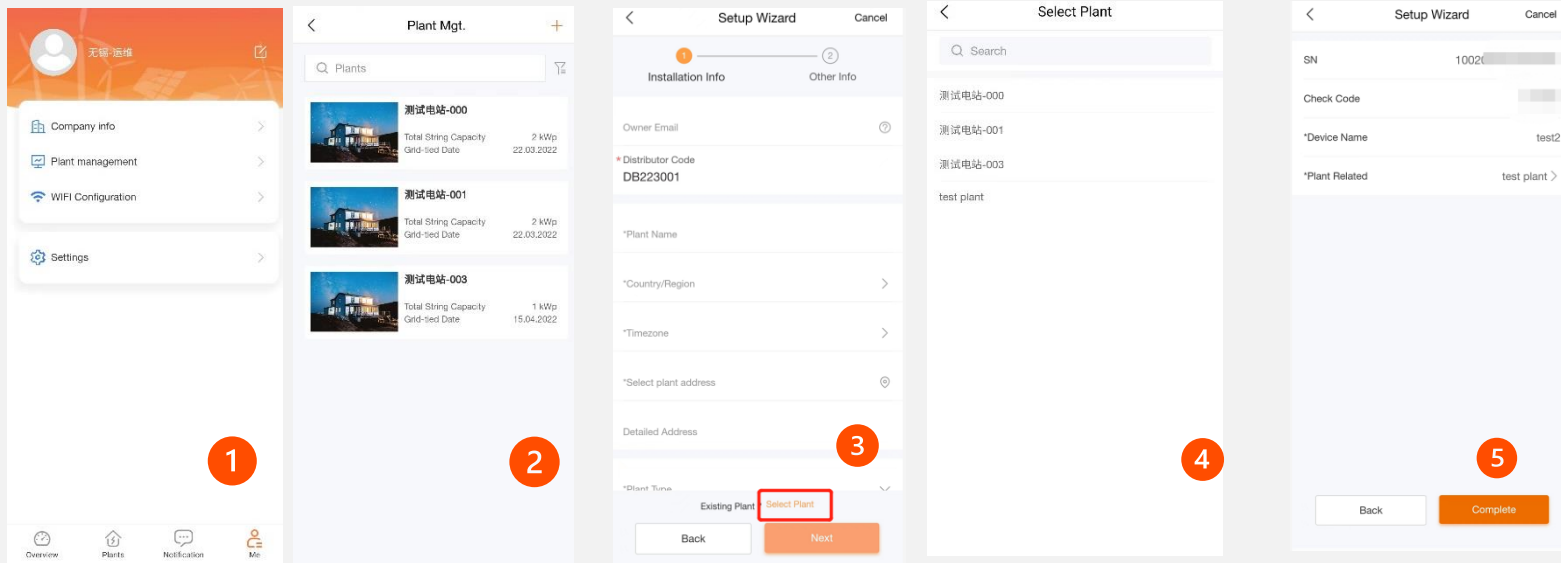
# Add Device

**Precondition:** You already have created PV plant on monitoring. If not, please operate as last page(Create a Plant).

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap [Plant Mgt.] , enter the page and click 「+」 in the upper-right corner

Step 3: Enter the device information as required, tap[Select plant] down the page, choose the right related plant, complete.

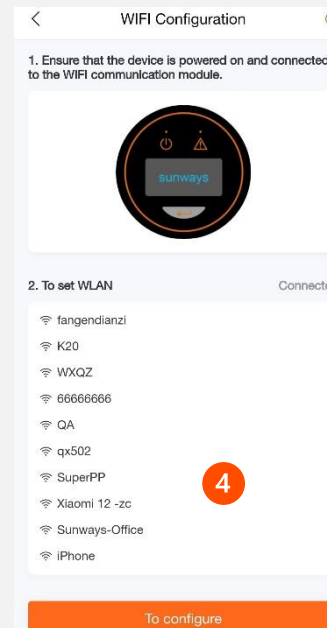
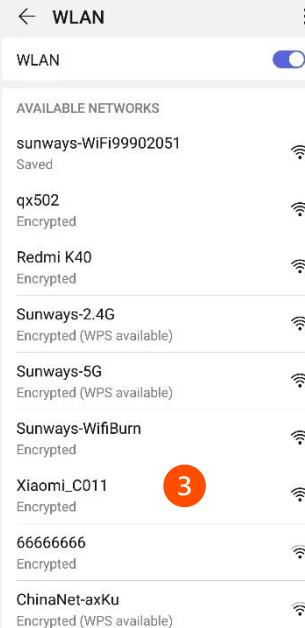
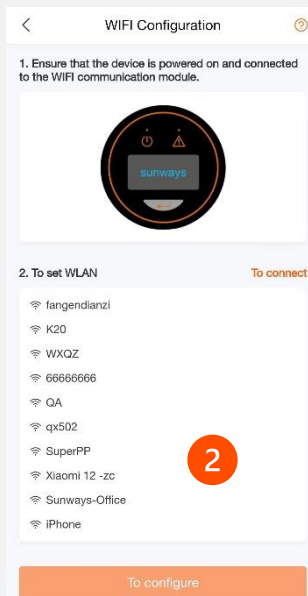
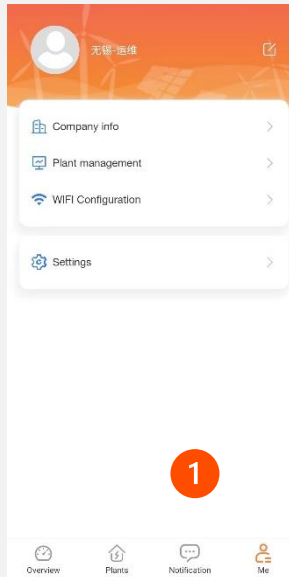


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[WIFI Module User Manual](#)

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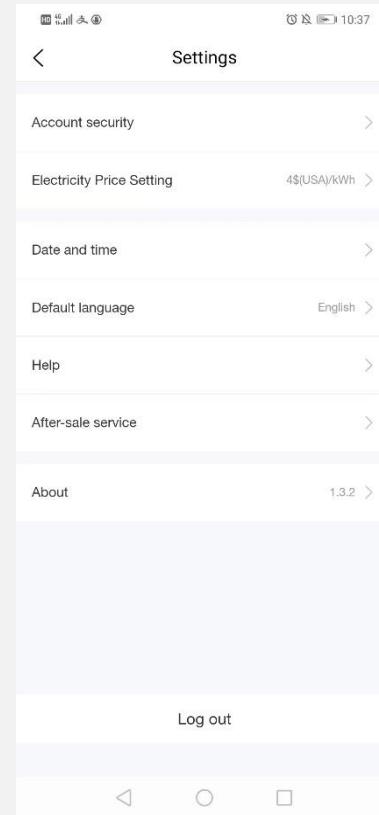
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Help: frequent asked questions

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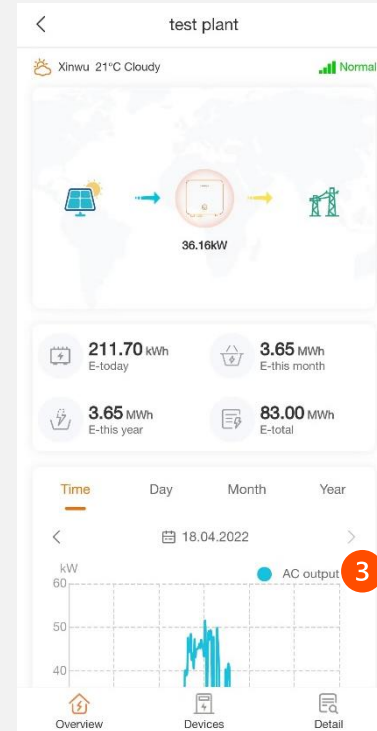
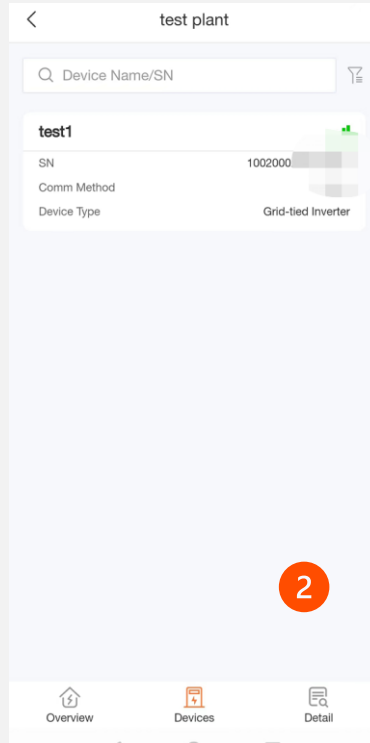
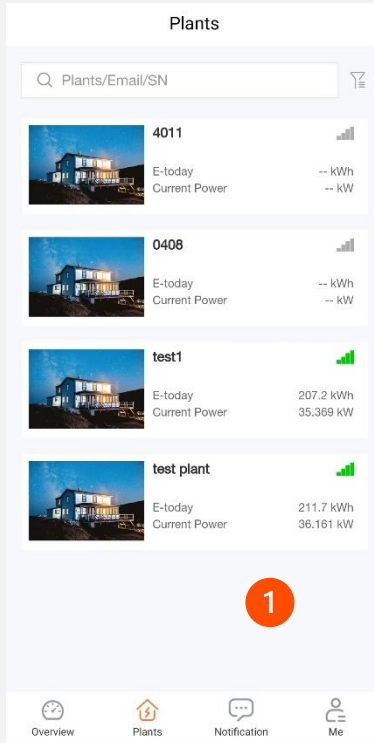
# View Account Data

Log in to [Overview] screen, this page displayed the status of the plants, power yield conditions, revenue and energy saving and emission reduction.



# View Plants

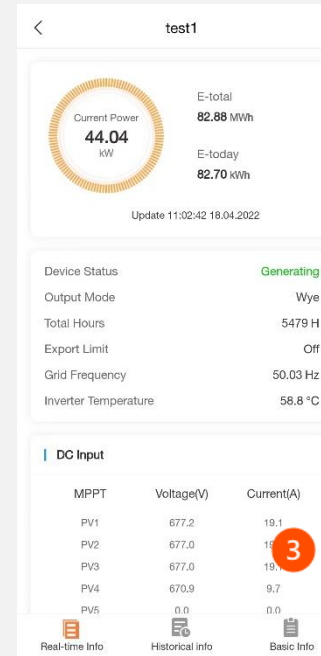
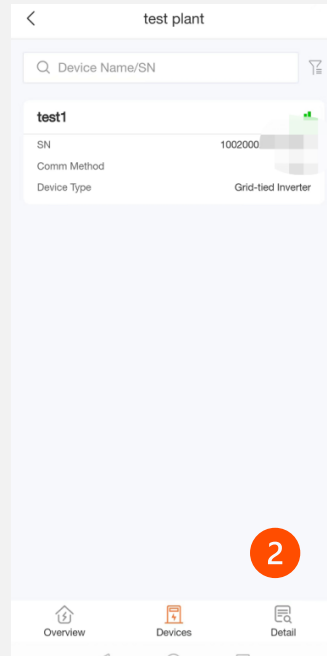
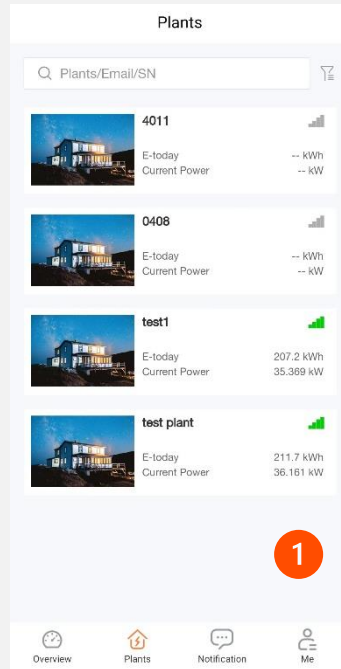
Log in to [Plants] screen, filter the PV plants to be displayed, tap [Plant Name] to view the plant details.





# View Device

Log in to overview screen, tap [Plants], tap [Devices], you can see real-time information, historical information and basic information of device.



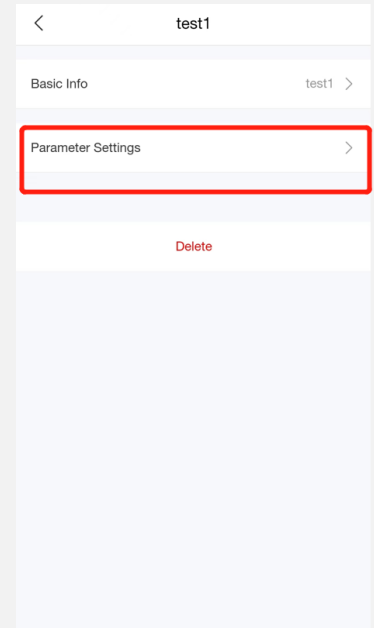
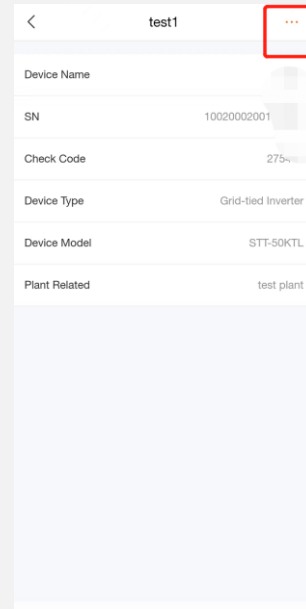
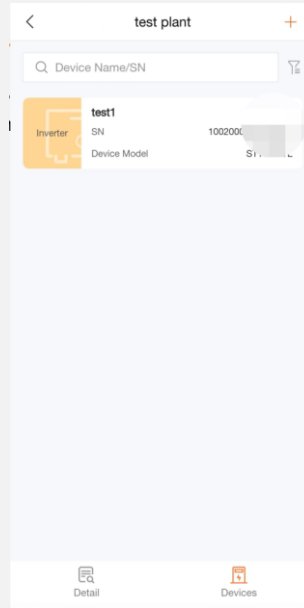
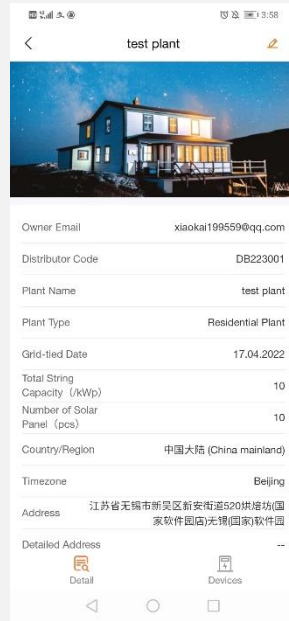
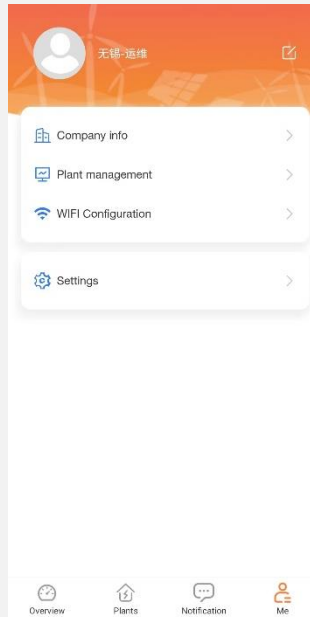
# Parameter Settings

For distributor account, device parameters can be set through app.

Step 1: Log in to overview screen, tap [Me]

Step 2: In the [Plant management], tap the device that you want to set

Step 3: Tap[...] in the upper-right corner, tap[ Parameter Setting]



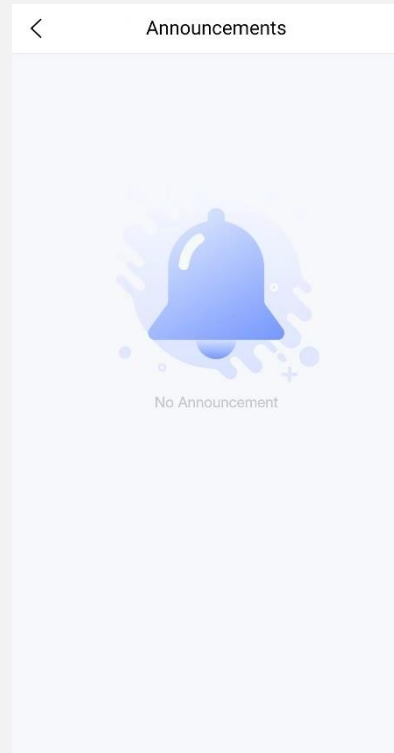
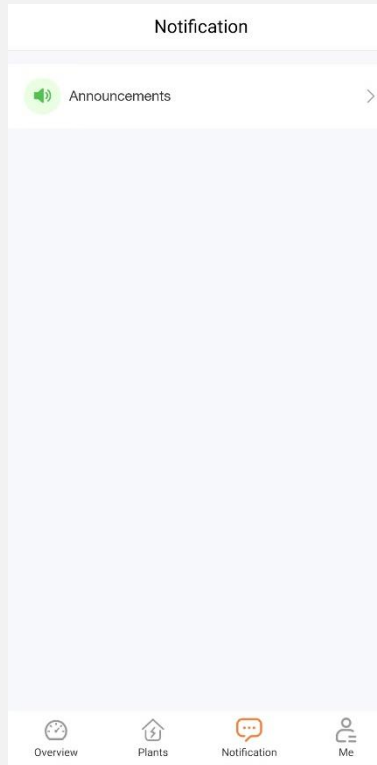
/04

Others

A thick, smooth orange curve that starts at the bottom left and rises towards the top right, ending near the top edge of the frame.

# Notification

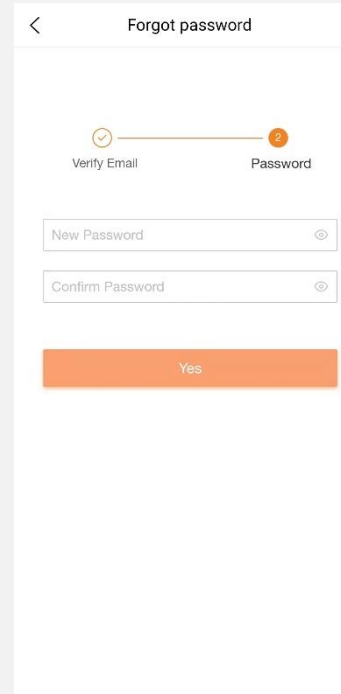
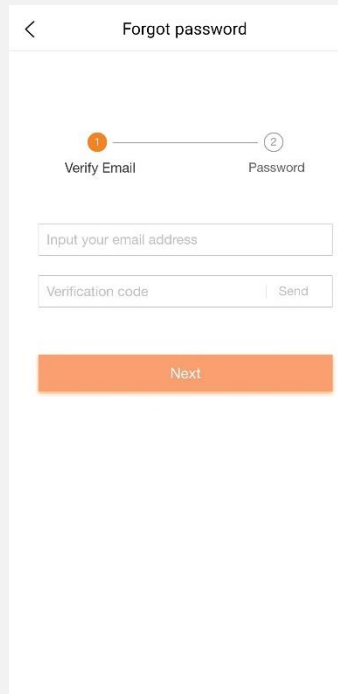
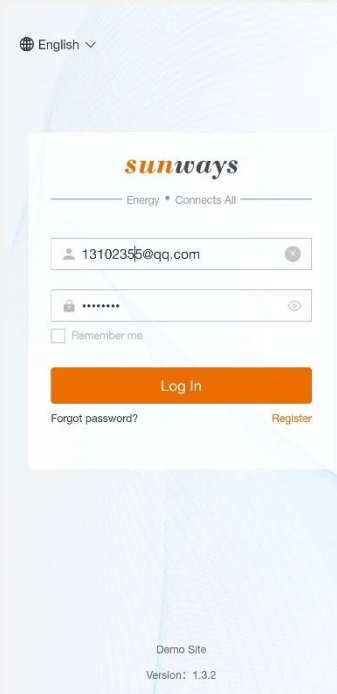
Sunways will send notifications when system updating or other maintenance.



# Forget password

Step 1: In login screen, tap [Forgot password] and enter.

Step 2: Verify email first, then reset the password, and log in with the new password



98.00%

Efficiency

49.50kwh

Daily Generation

94.7t

Reducing CO<sub>2</sub> Emissions

5.4Mwh

Monthly Generation

21.11kw  
Real-time Power

110kwp  
Capacity

# THANK YOU

94.98Mwh

94.98Mwh

2212.55Trees

Equivalent Tree Planting

